

KTDDC Terms & Conditions

1. Clients agrees to photographs being taken of their pets
2. All pets are walked safely in surroundings off lead and the client fully consents to this
3. Any dogs which require to be kept on lead a longer walk is suggested and chargeable as 1-2-1
4. Whilst your pet/pets are under our care, your pet is covered* for the loss, injury, or death to or caused by their dogs including third parties.
 - A. *£50 excess is chargeable per claim to the client in the event of a claim being made **
 - B. If your dog whilst on a walk in a group attacks another dog in that group causing injury, you the client will be responsible to reimburse the client's vet fees direct to the client
 - C. Recovery period for an injured dog may vary. KTDDC will not charge for 1 week, thereafter. Same contractual time will stand.
5. The client agrees not to file suit against KTDDC or the walker for the injury or death caused on a walk through non negligence
6. The client allows KTDDC to seek medical advice from veterinary services should they be required and accepts any financial bills for their dogs whilst in care
7. Any aggressive pet will be reported to the owner and the walk suspended and is chargeable.
8. The client will make the walker aware of any behaviours or characteristics of their dog/s that could result in the injury, loss or reduce the safety of the property, people, and other animals
9. All dogs must be fully vaccinated, and all flea and wormer administered. KTDDC must be made aware of any illness which may affect other dogs
10. KTDDC will always aim to meet walk times agreed regarding picking up and dropping off, however the client must be aware that these can be affected by weather and traffic conditions.
11. KTDDC has the right to discontinue any services at any time should any

- dog's behaviour prove dangerous or payment not made on time
12. Privacy and respect will be shown to your home when you require home boarding. Only photos of pets taken
 13. All clients' keys are fully insured whilst being stored safely by your walker
 14. The client agrees with the pricing of services and agrees to pay at the time and method agreed – this is required on last week of each month or weekly on due date of walk
 15. If your dog is ill and you cancel the walk due to illness, the walk is still chargeable as the slot remains yours
 16. Full payment required at time of any weekend or Bank Holiday booking
 17. Holiday bookings please call Michelle on **07526 021 587** – all bookings will require a non-refundable deposit at time of booking and full payment at the time the boarding commences
 18. If your walk falls on a Bank Holiday, you may as a gesture of goodwill choose an alternative day as the walk is still chargeable. Please liaise with Michelle to advise suitable day
 19. Notice where time permits will be given to amend walks / change days e.g. walker holiday.
 20. Unless a specified length of contract is agreed your contract will be a rolling contract and after a month's notice will be required in writing if you decide to cancel your walks
 21. KTDDC require 48 hours' notice to cancel a walk or the walk is chargeable
 22. If a client wishes to cease services, one month's notice is required and payment to be made at the end of the final week



WE LOOK FORWARD TO BARKING WITH ALL YOUR PAWS

